



SSEN OPERATIONAL DECISION MAKING FEEDBACK

January 2025



Scottish & Southern
Electricity Networks

DSO Powering Change



Operational Decision Making Feedback: You Said, We Are



Our stakeholders are at the core of our Decision Making Principles and are driving the capabilities they need to transition to net zero.

Background:



SSEN is an industry leader in Operational Decision Making (ODM). Clear transparent decision making is essential for a smarter fairer network.

We published the UK's first ODM in March 2024 and are committed to continuously reviewing and improving it to ensure it delivers maximum value to our stakeholders. In November, we released our next iteration for consultation, marking a significant milestone and introducing new key considerations such as Flexibility Shortfall, Battery Dispatch, and wider ODM Governance — pioneering initiatives that have set the standard for other DSOs

Our March 2025 ODM release is built on public consultation and independent scrutiny from our DSO Advisory Board.



YOU SAID:

We should include greater emphasis on Innovation and Technology as part of our decision making process.

We should increase accessibility to our decision making process and make it easier to understand for those new to the concept of flexibility.

We should incorporate a detailed conflict resolution framework for overlapping priorities between DSOs and NESO.



WE ARE:

Including details on our digital strategy, technology roadmap and action plans regarding the systems we are using to operate Flexibility at scale.

Creating stakeholder friendly videos and digitalising documents we hold to increase the accessibility we offer our stakeholders.

Continuing to collaborate with other System Operators as part of ENA Open Networks and updating our ODM as we adopt recommendations.



YOU SAID:

We should introduce Key Performance Indicators (KPIs) for Flexibility, including carbon reduction and cost savings.

We should become more transparent in sharing data with our stakeholders, enhancing the granularity and frequency.

We should make it easier to understand our complex decision making processes and the benefits in participating.



WE ARE:

Including additional Key Performance Indicators in our Seasonal Operability Report.

Sharing our Flexibility dispatch data weekly through our Open Data Portal.

Creating stakeholder friendly videos and educational programmes.

Operational Decision Making Feedback:

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Our Advisory Board:

Our DSO Advisory Board is a group of diverse experts. This board critically evaluates our plans and methodologies, including our Operational Decision Making, with stakeholder interests at the forefront of their minds. The group will push our teams to go further with the ODM to ensure we are transparent and clear on our dispatch decisions.

Our Advisory Board Said:

We should be more transparent with how our weighting factors are used in the ODM.

We should provide more clarity about how we created our decision-making hierarchy and framework

We Are:

Providing greater transparency with how our weighting factors are calculated.

Providing clarity as to why our hierarchy of principles and framework are the way they are.

ODM Review and Update Process

We have made the process of reviewing and updating our Operational Decision Making clear and easy to understand. We will consult with our stakeholders, listen to what they have to say and collaborate with them to form our final publication. We will update our principles accordingly and hold stakeholder events annually to shape our way forward.

